

# Chapter VII - Online Mediation - One-page Cheat Sheet

**Commencement gate:** do not use any statutory consequence without checking S.O. 4384(E) and later Gazette notifications.

## Chapter in 2 Minutes

- Use written consent, identity checks, secure communications, digital signatures, data protection and audit-trail controls.
- Provision-level commencement is the first legal gate: only 21 sections were commenced by S.O. 4384(E) on 9 October 2023 in the reviewed official record.
- Use the India Code Act and the Department of Legal Affairs Gazette files as controlling sources.
- Separate the Mediation Act from existing Commercial Courts, consumer, company, court-annexed and special-statute mediation rules.

## Provision / control map

| Gate       | Status                                                       | Meaning                                                                                                                       | Action                                                                                                                                                                   |
|------------|--------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Section 30 | Not commenced under S.O. 4384(E) in reviewed official record | Permits online mediation with written consent through secure electronic modes while preserving integrity and confidentiality. | Approve the technology stack, identities, access rights, recording prohibition, e-sign method, retention schedule, incident response and cross-border transfer controls. |

## Decision flow



## Critical file

Contract, commencement/special-law memo, invitation/service, mediator disclosure, authority, protected and independent evidence indexes, settlement, stamp/tax, payment and enforcement records.

Canonical: <https://finin2min.com/laws/mediation-act-2023/chapters/07-online-mediation.html>  
Sources: India Code Mediation Act, Department of Legal Affairs instruments and current Gazette. Verify event-date law.