

Chapter IV - Consumer Commissions

Map jurisdiction, complaint filing, evidence, hearings, orders, review, appeals, service, limitation and enforcement.

Chapter in 2 Minutes

- Identify the legal trigger, responsible actor and evidence relevant to consumer commission litigation.
- Read the Act with all effective Rules, regulations, notifications, directions, guidelines and forum procedure as at the event date.
- Separate substantive obligation, operational workflow, filing or reporting, enforcement consequence, remedy, appeal and limitation.
- Maintain a reproducible source pack, decision memo, approval trail and transaction-level evidence.
- Apply connected company, contract, tax, accounting, data, competition, consumer, insolvency and sector-law overlays independently.

Provision / instrument map

Provision	Subject / control
S. 28	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 29	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 30	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 31	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 32	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 33	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 34	Jurisdiction of District Commission
S. 35	Manner in which complaint shall be made
S. 36	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 37	Reference to mediation
S. 38	Procedure on admission of complaint
S. 39	Findings of District Commission
S. 40	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 41	Appeal against District Commission order
S. 42	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 43	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 44	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 45	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 46	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 47	Jurisdiction of State Commission
S. 48	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 49	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 50	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 51	Appeal to National Commission
S. 52	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 53	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 54	Consumer Commissions and enforcement - official section title to be read from the current Act
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S. 56	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 57	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 58	Jurisdiction of National Commission
S. 59	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 60	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 61	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 62	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 63	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 64	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 65	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 66	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 67	Appeal against National Commission order
S. 68	Consumer Commissions and enforcement - official section title to be read from the current Act

Provision	Subject / control
S. 69	Limitation period
S. 70	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 71	Enforcement of orders
S. 72	Consumer Commissions and enforcement - official section title to be read from the current Act
S. 73	Consumer Commissions and enforcement - official section title to be read from the current Act

Implementation and practical application

A business decision raises consumer commission litigation. The team should freeze the relevant chronology, identify every actor and legal relationship, map the current provision and delegated instrument, preserve system and communication evidence, quantify exposure, and choose cure, filing, response, settlement or litigation only after checking jurisdiction and limitation.

Control checklist

Classify facts and role; capture current source; map approvals and evidence; calculate threshold/time/exposure; implement system gate; preserve filing and delivery proof; verify forum and limitation.

Cross-law overlays

Contract, company/LLP, tax/accounting, data/cyber, consumer, competition, MSMED, RERA, FEMA, IBC, sector law and evidence rules must be applied separately.

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